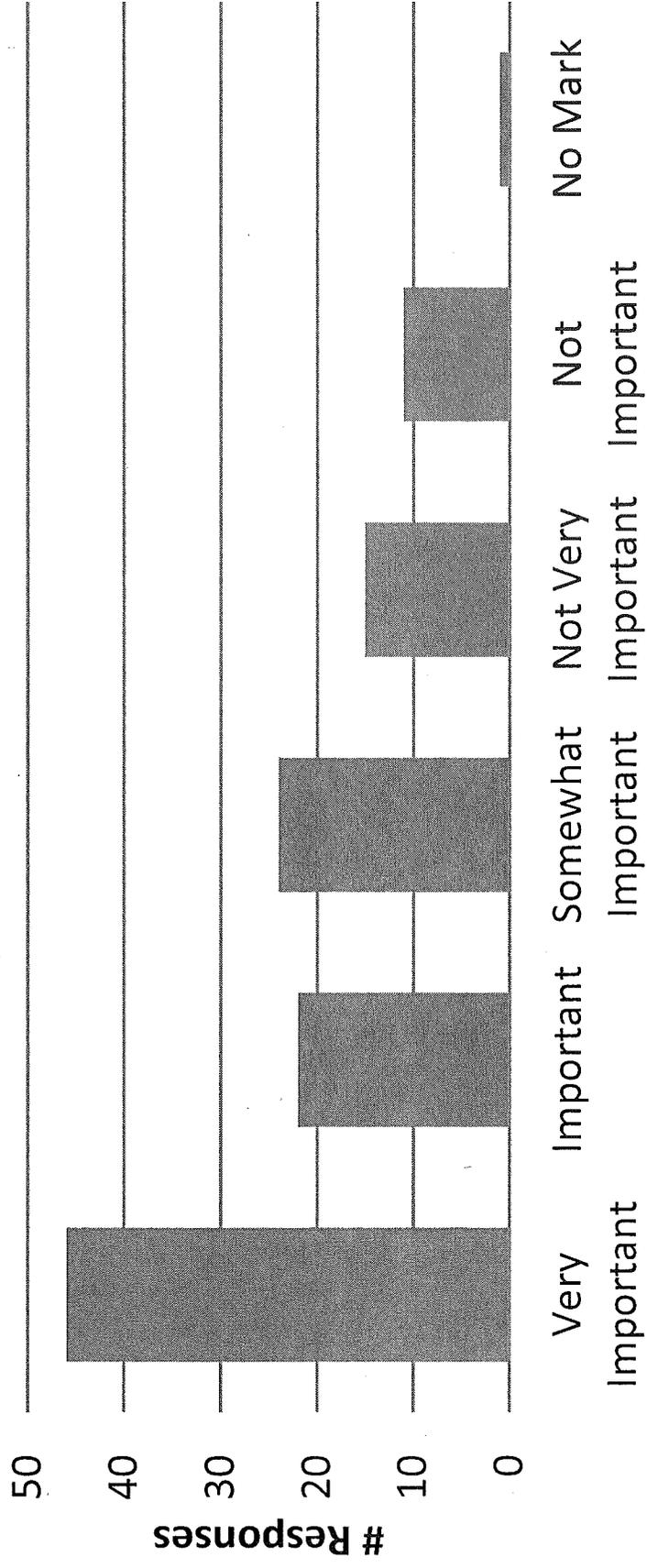
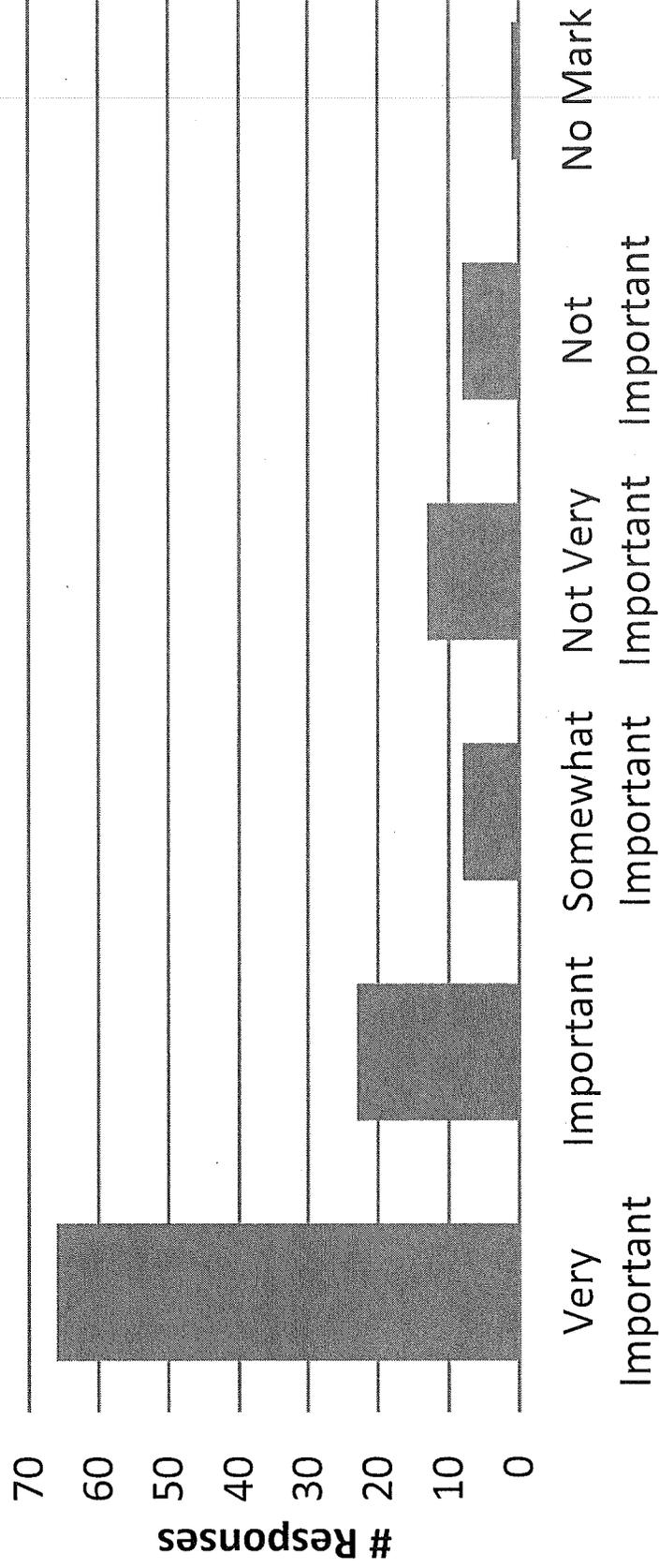


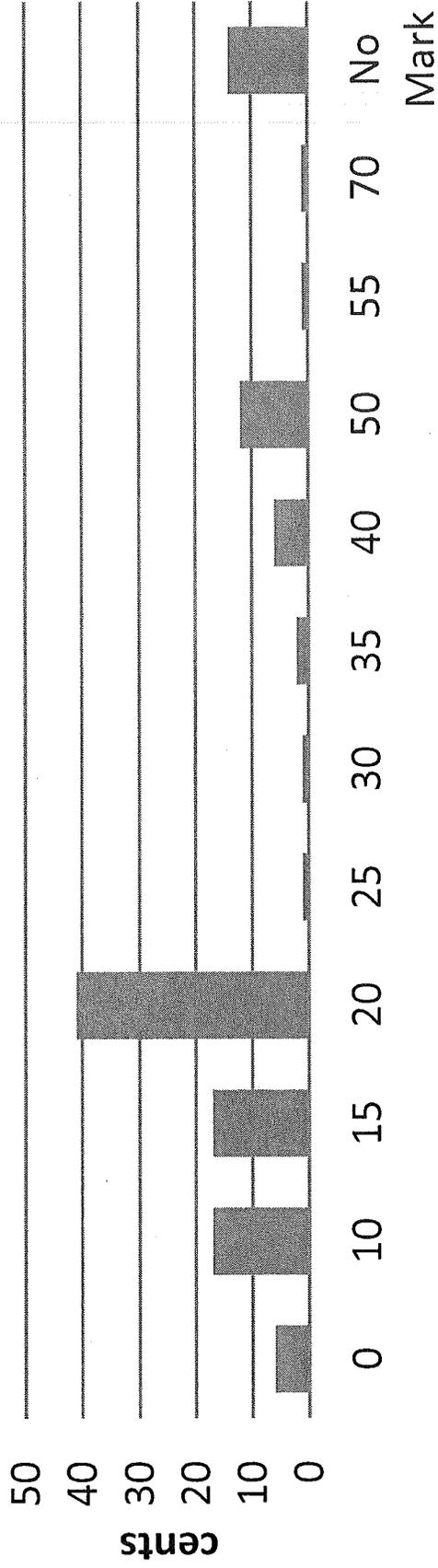
# How important to you is a fuel truck service?



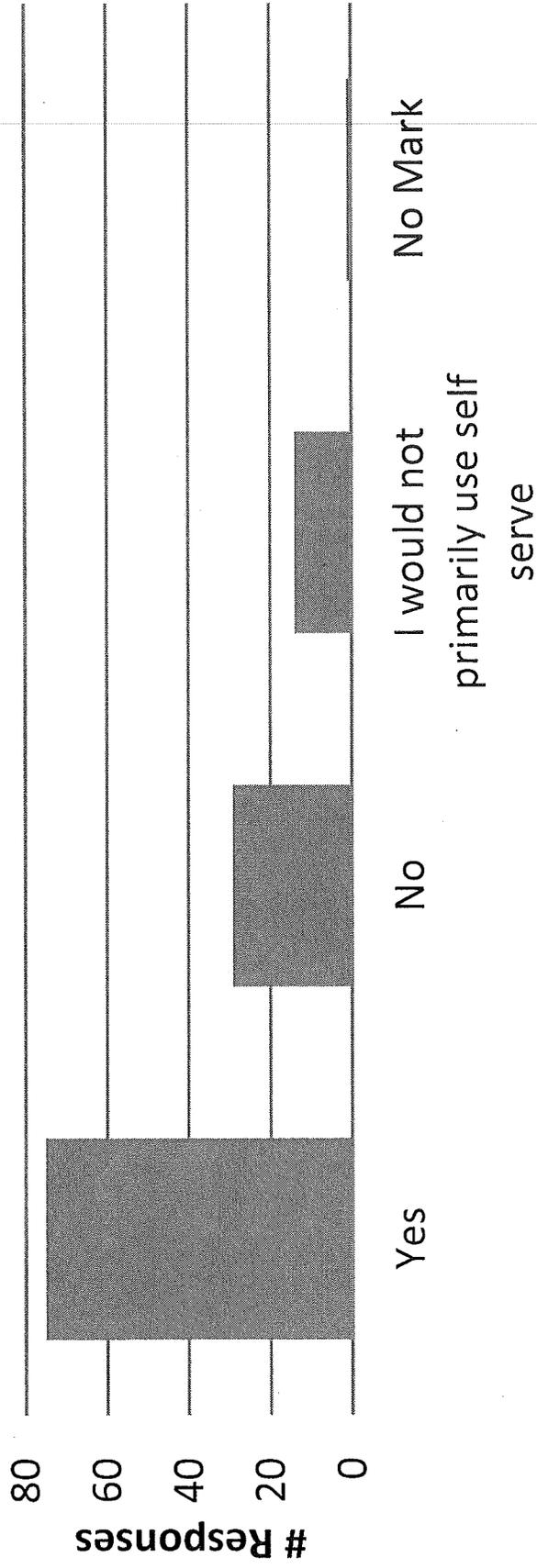
# If it was available, how important is a self-service fuel system?



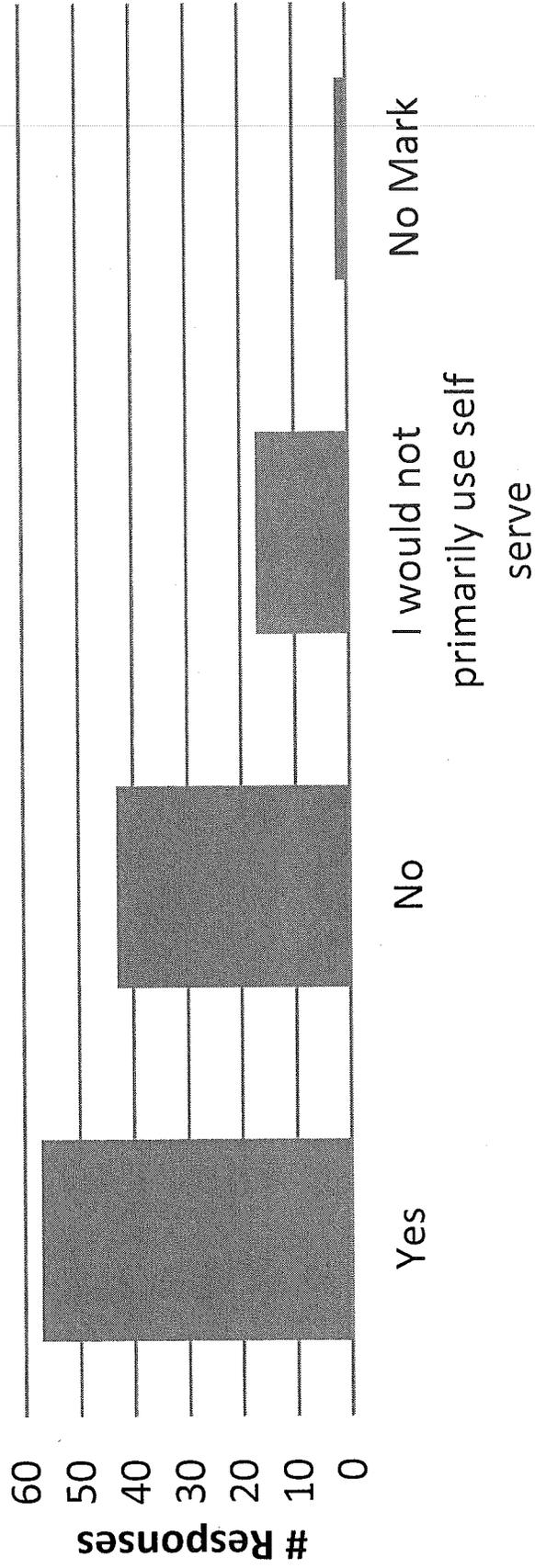
If a self-serve fuel system for Av Gas was installed, what price differential (in cents) would you need to choose fuel from the self-serve system rather...



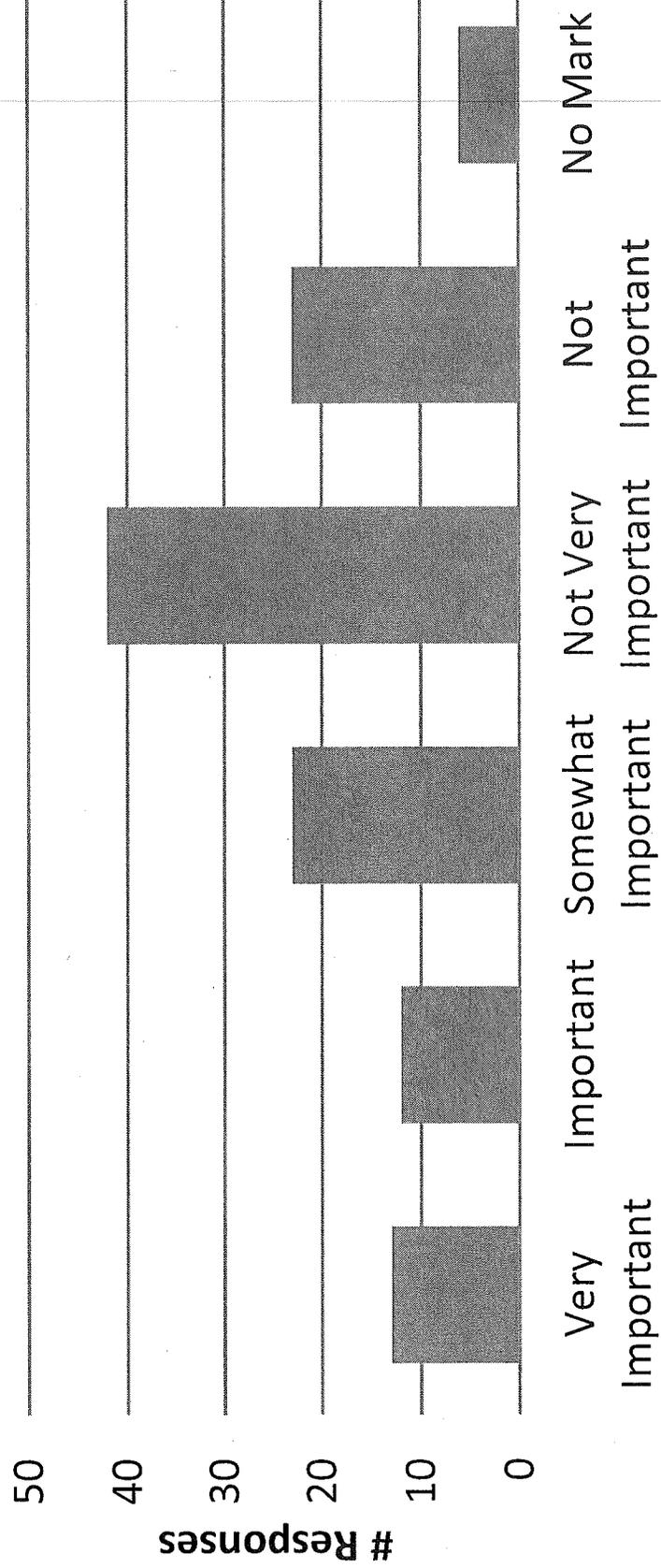
# Do you anticipate that self-service fuel at Gness Field would increase your purchases of fuel at Gness Field?



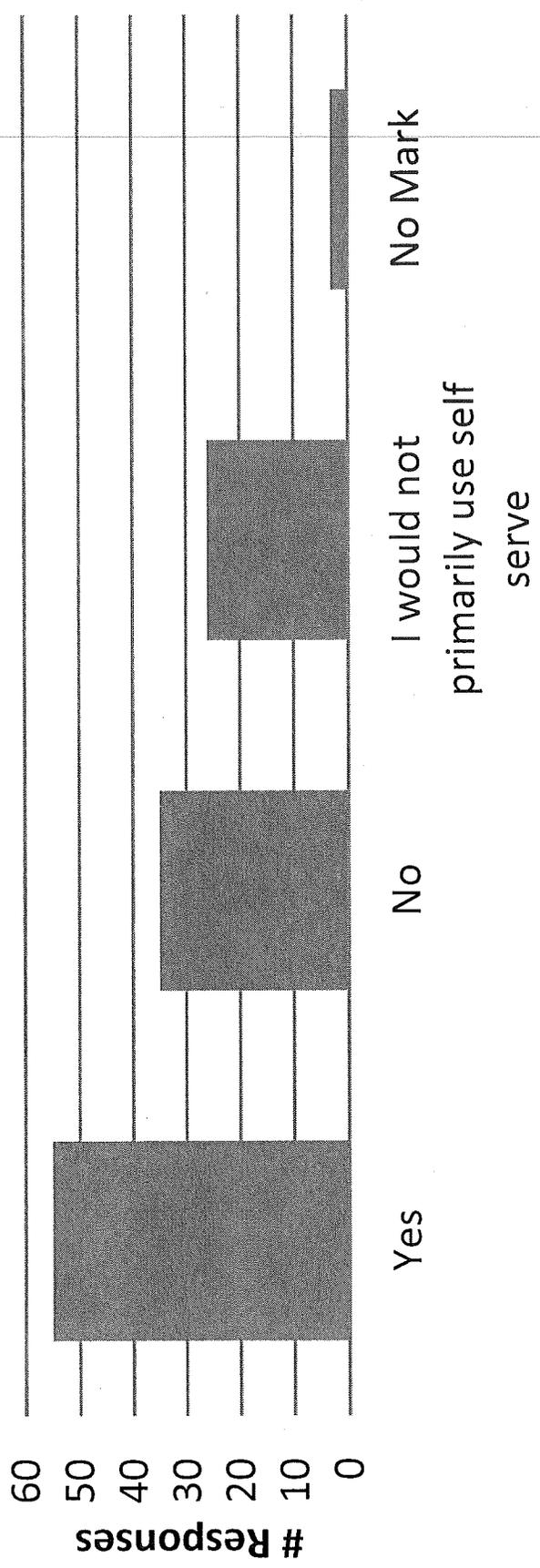
# Do you feel availability of truck fuel service to the hangar is necessary with a self-serve system in place?



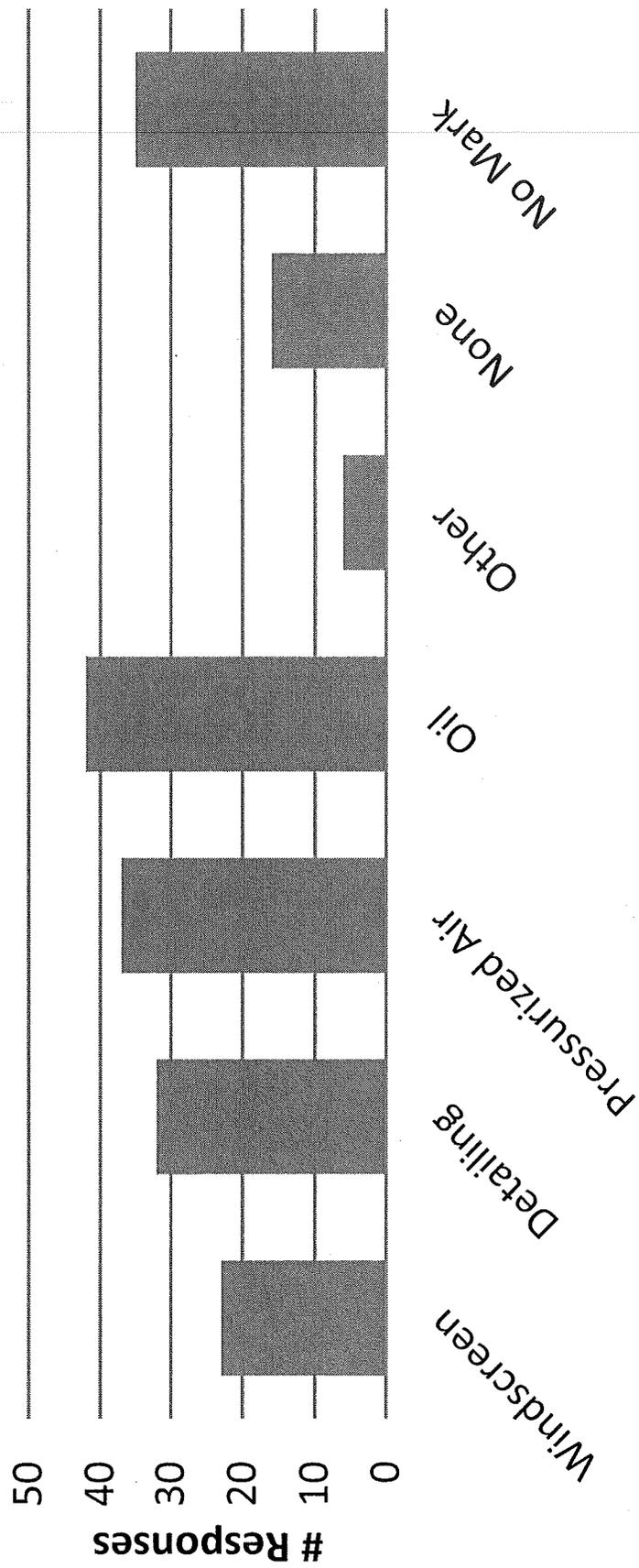
# How important is it to have 24 hour, 7 day a week service for a fuel truck?



Would you pay the current (or higher) rate for fuel via truck service to the hangar with self-service fuel available?



# What other services would you like to receive from a fuel provider?



## 2017 Fuel Survey Comments Summary

1. How important to you is a fuel truck service?
2. If it was available, how important is a self-service fuel system?
3. If a self-service fuel system for Av Gas was installed, what price differential would you need to choose fuel from the self-serve system rather than a fuel truck?
4. Do you anticipate that self-service fuel at Gness Field would increase your purchases of fuel at Gness Field?
5. Do you feel availability of fuel truck service to the hangar is necessary with a self-service system in place?
6. How important is it to have 24 hour, 7 day a week service for a fuel truck?
  - a. Not if we have 24 hour self service.
  - b. As long as there is self serve.
  - c. At least 12 hours 7-7 or 7-8
7. Would you pay the current (or higher) rate for fuel via truck service to the hangar with self-service fuel available?
  - a. Sometimes – long wait times at self service or when timing issues.
  - b. Not as often.
  - c. For Av gas.
8. What other services would you like to receive from a fuel provider?
  - a. I would pay decent money for detailing.
9. What could be done to increase your fuel purchases at Gness Field? Please be clear and reference airports/providers that exemplify the desired service.
  - a. Competitively priced fuel.
  - b. Self serve 24/7.
  - c. I get my fuel at Petaluma currently because I always want self serve.
  - d. Expanded summer hours.
  - e. Contract fuel with AV fuel.
  - f. Price – there are significant differences between airports and I will buy where it's less expensive.
  - g. Lower cost.
  - h. If fuel truck used, they should monitor CTAF to call for fuel.
  - i. Lower cost/quantity discount.
  - j. You buy me a jet, pay for my fuel.

10. Please provide any other comments regarding desired airport services.
  - a. Ramp sweeping – the gravel is causing serious prop damage.
  - b. Ramps need repair.
  - c. Wash/detailing.
  - d. Lots of bugs in the summer.
  - e. Please improve our runway. It is dangerously damaged and entirely too short.  
Longer runway = improved fuel sales. Improved fuel sales = increased revenue for the County, small business increases, etc.
  - f. Please keep the present truck service as it is very convenient!!
  - g. Oil, detailing would be great.
  - h. I would not use self service if truck service was available. Truck service is excellent at Gnos and does not require an additional engine start with associated wear and tear to fuel.
  - i. I recently got fuel @Chino Airport delivered in a small gator with approved fuel tank. This seemed much less expensive to operate than our large trucks.  
Reduce cost and possibly increase number of planes serviced when busy.
  - j. Sweep taxi areas. Repave taxi and runway areas. Precision instrument approach. More hangars.
  - k. Restaurant with a bar (alcohol) and weed, 24/7 masseuse