October 8, 2013

Marin County Board of Supervisors
3501 Civic Center Drive
San Rafael, California 94903

SUBJECT: Department of Health & Human Services, Division of Social Services requests Approval of proposed change to Section III.B. Revised Standards and Policies of General Relief related to Marin County’s General Assistance Program.

Dear Supervisors:

RECOMMENDATION:

1. Authorize President to approve the proposed addition to Section III. B. of the previously adopted Revised Standards and Policies of General Relief related to Marin County’s General Assistance Program.

SUMMARY: A public hearing regarding the General Assistance (GA) resolution was held on September 10, 2013, at which time the Board adopted the Revised Standards and Policies of General Relief by resolution. In the interest of transparency, and to better inform the public and potential applicants, Supervisor Kate Sears requested additional language regarding scheduled appointments for GA applicants under Section III.B. The Board is being asked to adopt the proposed addition, inserted above the current paragraph in Section III. B. of the Revised Standards and Policies of General Relief. The proposed addition is as follows:

"The General Assistance Program will schedule an Application Interview to take place promptly. It is the goal that most interviews will occur within three (3) business days after the applicant’s first contact with an eligibility worker."

COMMUNITY IMPACT: The Community will benefit from the County’s updated Standards and Policies of General Relief when applying for eligibility programs.

STAFFING/FISCAL IMPACT: There are no costs associated with item.

REVIEWED BY: County Administrator □ N/A □
               Department of Finance □ N/A □
               Human Resources □ N/A □
               County Counsel □ N/A □

Respectfully submitted,

Larry Meredith, Ph.D.
Director of Health and Human Services

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