



DEPARTMENT OF
HEALTH AND HUMAN SERVICES

Promoting and protecting health, well-being, self-sufficiency, and safety of all in Marin County.



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Marin County Board of Supervisors
3501 Civic Center Drive
San Rafael, CA 94903

SUBJECT: Department of Health and Human Services' update on implementation of Strategic Plan to Achieve Health Equity.

Dear Supervisors:

RECOMMENDATION: Receive report on the Health and Human Services Department's implementation of its Strategic Plan to Achieve Health and Wellness Equity.

SUMMARY: Over the past year, the Health and Human Services Department (HHS) has initiated and made progress on prioritized strategies and actions across four focus areas in the Strategic Plan:

- Delivering culturally proficient and equity-centered **client** services
- Supporting and partnering with **communities** to generate change
- Addressing **conditions** that underlie equity
- Improving the **quality** of HHS programs and services

The Department has made progress on the following actions through the implementation of staff-engaged action teams, using a racial equity framework and tools:

- Internal capacity building for increasing equity knowledge and skills for advancing racial equity
- Client experience assessment and improvement
- Integrating services and improving access at West Marin Service Center
- Effective internal data sharing for better service coordination across HHS
- Community engagement and empowerment efforts
- Equity in HHS contracting processes and outcomes

In addition to the above focus areas, HHS has made racial equity progress across its Divisions' many programs, services and community partnerships, which are presented in the report.

COMMUNITY BENEFIT: The successful implementation of the HHS Strategic Plan to Achieve Health and Wellness Equity will result in improved client experience and satisfaction, community informed services and partnerships that result in positive changes for equity, and quality improvements to HHS programs and services.

FISCAL IMPACT: There is no fiscal component associated with acceptance of this report.

REVIEWED BY:	County Administrator	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
	Department of Finance	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
	Human Resources	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
	County Counsel	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>

Respectfully Submitted,

Benita McLarin
Director