

Whole Person Care (WPC)

PRESENTATION TO THE BOARD OF SUPERVISORS
KEN SHAPIRO

May 8, 2018



Photo Credit: Jeff Wong



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Whole Person Care



WHAT IS WHOLE PERSON CARE (WPC)?

TRANSFORMS the approach to the county's most complex and vulnerable clients to meet the full spectrum of a person's needs

INTEGRATES HHS expertise in public health, social services, and behavioral health along with other county departments and community partners to improve client health

REVAMPS existing county contracts to emphasize program achievements, client outcomes and fidelity to evidence-based practices

DELIVERS care with these approaches:

- *Housing First*
- *Trauma-Informed Lens*
- *Client-Centered Care*
- *Social Determinants of Health Perspective*

STRIVES to reduce overall costs of care

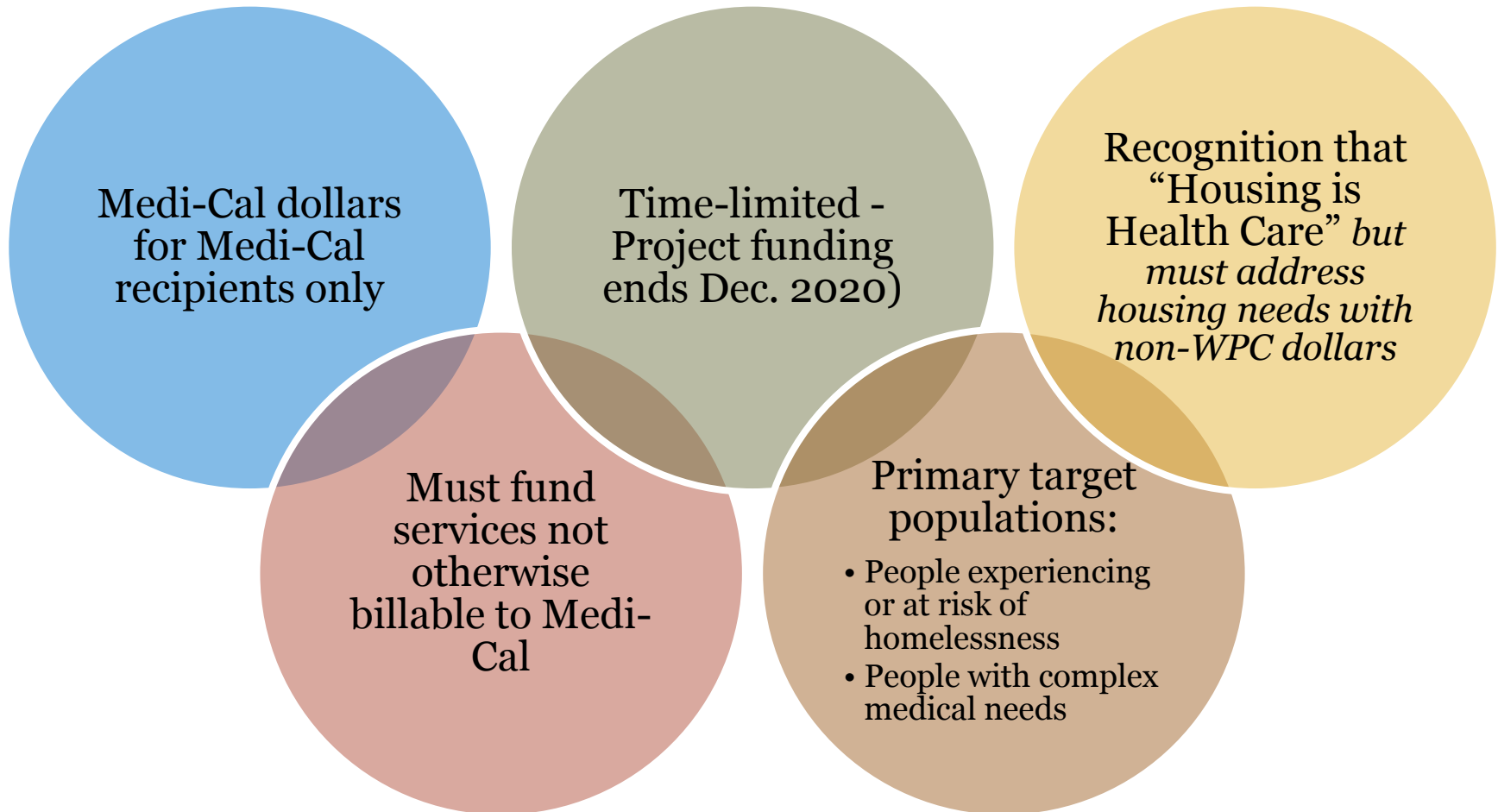
MATCHES local funds dollar-for-dollar for a \$20 million, 3.5-year pilot



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PILOT PARAMETERS



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DATA SHARING & CARE COORDINATION

Jul 2017

- Marin Health Gateway Participation Agreement executed

Nov 2017

- Approved Universal Client Release of Information
- Launch of HISS: Google-based Data Sharing and Care Coordination System
- Enrolled Initial Clients Using Health Care System Utilization Data for Enrollment Prioritization

Feb 2018

- RFP for Integrated Case Management System

Apr 2018

- Marin General Hospital joins the program's Release of Information
- Selection of a Vendor to Develop and Implement the Integrated Case Management System

May 2018

- Partnership HealthPlan of California Data Sharing Agreement to Board of Supervisors

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WPC & HOMELESSNESS

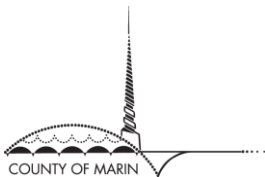


Recent Victories

- Adopted Release of Information, accelerating ability to effectively house people
- Housed 17 highly vulnerable people through pilot of housing-based case management paired with vouchers from Marin Housing Authority

Ongoing Work

- Partnering with Ritter Center to establish an Assertive Community Treatment-type model
- Establishing intensive street outreach team



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SERVICES & INCENTIVES



Services

- Housing-focused Case Management
- Field-Based Engagement of Homeless Individuals
- Comprehensive Medical Case Management
- Case Management for Individuals with Mild to Moderate Mental Health Conditions and Complex Psycho-social Challenges

Incentives

- Implementation and Adoption of a Care Coordination IT System
- Enhanced Transitions for Severely Mentally Ill from Institutions for Mental Disease
- Barrier Resolution for Severely Mentally Ill Homeless Patients
- Contract Coordination and Modernization
- Development and Initiation of a Community Paramedicine Program
- Data Sharing and Care Coordination with San Rafael Police Department
- Implementation of a Tele-Health Kiosk to Connect Substance Use Disorder Patients to Treatment



Thank You

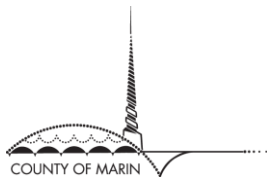
WHOLE PERSON CARE PRESENTATION

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