Whole Person Care (WPC)

PRESENTATION TO THE BOARD OF SUPERVISORS

KEN SHAPIRO

May 8, 2018
Whole Person Care

WHAT IS WHOLE PERSON CARE (WPC)?

TRANSFORMS the approach to the county’s most complex and vulnerable clients to meet the full spectrum of a person’s needs.

INTEGRATES HHS expertise in public health, social services, and behavioral health along with other county departments and community partners to improve client health.

REVAMPS existing county contracts to emphasize program achievements, client outcomes and fidelity to evidence-based practices.

DELIVERS care with these approaches:
  • Housing First
  • Trauma-Informed Lens
  • Client-Centered Care
  • Social Determinants of Health Perspective

STRIVES to reduce overall costs of care.

MATCHES local funds dollar-for-dollar for a $20 million, 3.5-year pilot.
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PILOT PARAMETERS

Medi-Cal dollars for Medi-Cal recipients only

Time-limited - Project funding ends Dec. 2020

Recognition that “Housing is Health Care” but must address housing needs with non-WPC dollars

Must fund services not otherwise billable to Medi-Cal

Primary target populations:
- People experiencing or at risk of homelessness
- People with complex medical needs

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DATA SHARING & CARE COORDINATION

**Jul 2017**
- Marin Health Gateway Participation Agreement executed

**Nov 2017**
- Approved Universal Client Release of Information
- Launch of HISS: Google-based Data Sharing and Care Coordination System
- Enrolled Initial Clients Using Health Care System Utilization Data for Enrollment Prioritization

**Feb 2018**
- RFP for Integrated Case Management System

**Apr 2018**
- Marin General Hospital joins the program’s Release of Information
- Selection of a Vendor to Develop and Implement the Integrated Case Management System

**May 2018**
- Partnership HealthPlan of California Data Sharing Agreement to Board of Supervisors
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WPC & HOMELESSNESS

**Recent Victories**
- Adopted Release of Information, accelerating ability to effectively house people
- Housed 17 highly vulnerable people through pilot of housing-based case management paired with vouchers from Marin Housing Authority

**Ongoing Work**
- Partnering with Ritter Center to establish an Assertive Community Treatment-type model
- Establishing intensive street outreach team
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SERVICES & INCENTIVES

Services

• Housing-focused Case Management
• Field-Based Engagement of Homeless Individuals
• Comprehensive Medical Case Management
• Case Management for Individuals with Mild to Moderate Mental Health Conditions and Complex Psycho-social Challenges

Incentives

• Implementation and Adoption of a Care Coordination IT System
• Enhanced Transitions for Severely Mentally Ill from Institutions for Mental Disease
• Barrier Resolution for Severely Mentally Ill Homeless Patients
• Contract Coordination and Modernization
• Development and Initiation of a Community Paramedicine Program
• Data Sharing and Care Coordination with San Rafael Police Department
• Implementation of a Tele-Health Kiosk to Connect Substance Use Disorder Patients to Treatment
Thank You

WHOLE PERSON CARE PRESENTATION
KEN SHAPIRO
05/08/2018