

# Annual Report

IHSS Public Authority of Marin

June 9, 2015

Presented by: Madeline Kellner, Executive Director

# Our Mission

To empower IHSS consumers, in partnership with providers, to preserve their right and ability to live at home with independence, respect, and dignity.

# Our Mandate

- Employer of record - negotiate wages, health benefits, and conditions of employment for providers that serve Marin IHSS consumers
- Operate a Provider Registry with screened providers available to serve Marin IHSS consumers
- Maintain a Public Authority Governing Board, appointed by the BOS, composed of up to 11 members, a majority of whom are IHSS consumers

# What We Do

- Manage the State mandated enrollment of all Marin IHSS providers including DOJ Background checks, orientation and legal documentation
- Support County IHSS Social Workers/Nurses to maintain positive working relationships between IHSS recipients and IHSS providers
- Administer Health and Dental benefits for IHSS providers
- Offer training opportunities for IHSS providers to enhance their skills
- Advocate in Sacramento for continued support and funding for IHSS consumers and providers

# What We've Done

- Fulfilled State IHSS Provider enrollment requirements handling 472 scheduled appointments and 129 walk in appointments for a total number of 601 providers serviced
- Serviced 393 IHSS Recipients with a total of 865 registry provider referrals sent to recipients to assist them in hiring a caregiver
- Spent over 229 hours handling 550 interventions to assist and help resolve provider/consumer issues and problems
- Public Authority has directly assisted 409 (28%) of IHSS Recipients in Marin County with finding and hiring a caregiver

# What We've Done

- Recruited 155 new IHSS Providers to the Registry for a total active Registry of 210, with 37 available to work for additional consumers
- BOS supported LWO wage increase for IHSS Providers from \$12.10 to \$13.00 per hour, effective 2.1.15
- Negotiated a 2 year contract with SEIU-UHW
- Prepared for implementation of FLSA (Fair Labor Standards Act) by conducting provider trainings with IHSS Staff.
  - Put on hold until court appeal decision

# What We've Done

- Helped restart the Marin Home Care Collective (MHCC)
- Coordinated “Lifting and Transferring Training” for community caregivers in collaboration with MHCC
- Participated in Aging and Adult Division’s Active Aging initiative
- Advocated for aging and disabled through active involvement in legislation at the State level
- Articulated the need for a skilled caregiver workforce at the WIB Health Committee and with MEC staff

# Where We're Going

- Conduct ongoing advocacy in Sacramento on behalf of the IHSS Consumer dependent on IHSS funding
- Host and coordinate forum on caregiver shortage in late June, with partial support from a County Community Services grant
- Build next steps to form a caregiver pipeline, including seeking support from local foundations and educational institutions
- Expand recruitment efforts for caregivers into neighboring counties
- Refresh Public Authority website to make more user friendly and easier to update



# Where We're Going

- Carry out next steps from Active Aging Initiative - implement mental health first aid training focused on older adults
- Recruit consumer board members for the Public Authority board to restore a consumer majority balance
- Continue to prepare for FLSA implementation
- Prepare for the restoration of the 7% hours that were cut due to 2012 State budget crisis by increasing active Registry providers

# IHSS Public Authority of Marin

## *Making a Difference*



**IN-HOME SUPPORTIVE SERVICES**

**IHSS**



**MARIN**

**PUBLIC AUTHORITY**