Our Mission

To empower IHSS consumers, in partnership with providers, to preserve their right and ability to live at home with independence, respect, and dignity.
Our Mandate

- Employer of record - negotiate wages, health benefits, and conditions of employment for providers that serve Marin IHSS consumers
- Operate a Provider Registry with screened providers available to serve Marin IHSS consumers
- Maintain a Public Authority Governing Board, appointed by the BOS, composed of up to 11 members, a majority of whom are IHSS consumers
Manage the State mandated enrollment of all Marin IHSS providers including DOJ Background checks, orientation and legal documentation
Support County IHSS Social Workers/Nurses to maintain positive working relationships between IHSS recipients and IHSS providers
Administer Health and Dental benefits for IHSS providers
Offer training opportunities for IHSS providers to enhance their skills
Advocate in Sacramento for continued support and funding for IHSS consumers and providers
What We’ve Done

- Fulfilled State IHSS Provider enrollment requirements handling 472 scheduled appointments and 129 walk in appointments for a total number of 601 providers serviced
- Serviced 393 IHSS Recipients with a total of 865 registry provider referrals sent to recipients to assist them in hiring a caregiver
- Spent over 229 hours handling 550 interventions to assist and help resolve provider/consumer issues and problems
- Public Authority has directly assisted 409 (28%) of IHSS Recipients in Marin County with finding and hiring a caregiver
What We’ve Done

- Recruited 155 new IHSS Providers to the Registry for a total active Registry of 210, with 37 available to work for additional consumers
- BOS supported LWO wage increase for IHSS Providers from $12.10 to $13.00 per hour, effective 2.1.15
- Negotiated a 2 year contract with SEIU-UHW
- Prepared for implementation of FLSA (Fair Labor Standards Act) by conducting provider trainings with IHSS Staff.
  - Put on hold until court appeal decision
What We’ve Done

- Helped restart the Marin Home Care Collective (MHCC)
- Coordinated “Lifting and Transferring Training” for community caregivers in collaboration with MHCC
- Participated in Aging and Adult Division’s Active Aging initiative
- Advocated for aging and disabled through active involvement in legislation at the State level
- Articulated the need for a skilled caregiver workforce at the WIB Health Committee and with MEC staff
Where We’re Going

- Conduct ongoing advocacy in Sacramento on behalf of the IHSS Consumer dependent on IHSS funding
- Host and coordinate forum on caregiver shortage in late June, with partial support from a County Community Services grant
- Build next steps to form a caregiver pipeline, including seeking support from local foundations and educational institutions
- Expand recruitment efforts for caregivers into neighboring counties
- Refresh Public Authority website to make more user friendly and easier to update
Where We’re Going

- Carry out next steps from Active Aging Initiative - implement mental health first aid training focused on older adults
- Recruit consumer board members for the Public Authority board to restore a consumer majority balance
- Continue to prepare for FLSA implementation
- Prepare for the restoration of the 7% hours that were cut due to 2012 State budget crisis by increasing active Registry providers