Our Mission

To empower IHSS consumers, in partnership with providers, to preserve their right and ability to live at home with independence, respect, and dignity.
Our Mandate

- Employer of record - negotiate wages, health benefits, and conditions of employment for providers that serve Marin IHSS consumers
- Operate a Provider Registry with screened providers available to serve Marin IHSS consumers
- Maintain a Public Authority Governing Board, appointed by the BOS, composed of up to 11 members, a majority of whom are IHSS consumers
What We Do

- Manage the State mandated enrollment of all Marin IHSS providers including DOJ Background checks, orientation and legal documentation
- Support County IHSS Social Workers/Nurses to maintain positive working relationships between IHSS recipients and IHSS providers
- Administer Health and Dental benefits for IHSS providers
- Offer training opportunities for IHSS providers to enhance their skills
- Advocate in Sacramento for continued support and funding for IHSS consumers and providers
What We’ve Done

- Enrolled over 500 new IHSS providers with the State payroll system
- Successfully partnered with IHSS to assist providers in smoothly making the transition to the new State CMIPS II payroll system
- Conducted several informational and enrollment workshops on the Affordable Care Act (ACA) for Marin IHSS providers to obtain health insurance coverage through Covered California/MediCal
- Reorganized staffing to focus on recruiting and retaining IHSS Registry Providers which has achieved immediate results
What We’ve Done

- Recruited 60 new IHSS Providers to the Registry, 3 times more than in 2013
- Coordinated 4 caregiver education programs for IHSS and community caregivers, including paid and unpaid, in partnership with other academic and home care organizations
- Successfully negotiated an 18 month contract with SEIU-UHW
- BOS supported LWO wage increase for IHSS Providers from $11.90 to $12.10 per hour, effective 2.1.14
What We’ve Done

- Increased staff capacity to deal with challenging consumer behaviors by attending Mental Health First Aid training
- Worked with WIB to address workforce needs of aging population and the Affordable Care Act (ACA)
Where We’re Going

- Implementing new Registry Management software (NEXUS) that will better serve our IHSS consumers
- Anticipating additional need for IHSS Registry Providers to meet the demand that the Fair Labor Standards Act (FLSA) law will create by limiting provider overtime
- Increase number of IHSS Registry Providers by 30-50% to meet FLSA demands
- Ongoing advocacy in Sacramento on behalf of the IHSS Consumer dependent on IHSS funding
Where We’re Going

- Collaborative training with other County partners to improve Provider caregiving skills
- Develop methodology with other County and community leaders to improve the coordination of services for IHSS Consumers with mental health related issues
- Advocate for IHSS Consumers for services that will keep older adults and persons with disabilities safely and independently in their home
- Partner with local colleges, schools, and agencies to build the pipeline of in-home caregivers serving Marin residents
IHSS Public Authority of Marin
Making a Difference