

RESPONSE TO GRAND JURY REPORT FORM

Report Title: Senior Transportation: On the Road Again
Report Date: April 19, 2013
Response by: Marin County Board of Supervisors including responses from the Director of Aging and Adult Services of Health and Human Services Department

RECOMMENDATIONS

- Recommendations numbered R5 has been implemented.
- Recommendations numbered R4 will not be implemented because it is not warranted or is not reasonable.

Date: July 9, 2013 Signed: _____

Number of pages attached: 2

Marin County Board of Supervisors

Response to Findings and Recommendations including responses from the
Director of Aging and Adult Services of Health and Human Services Department
from Grand Jury Report
“Senior Transportation: On the Road Again”

RECOMMENDATIONS

The 2012-2013 Marin County Civil Grand Jury recommends that:

- R4. Marin County’s Department of Aging and Adult Services initiate a / collaborative effort, such as the creation of a central database, among the patchwork quilt of community volunteer driver programs. Attempts should also be made to involve bilingual volunteers.**

Response: This recommendation will not be implemented because it is not warranted or is not reasonable. While Marin Transit will purchase a volunteer driver software to better manage driver and customer databases, the Health and Human Services Division of Aging and Adult Services will not be maintaining a central database. The Division does not have the resources to manage such a function other than focusing on key work of the Division and serving its clients.

- R15. Marin Transit supply more complete senior transportation information on the website of the Division of Aging and Adult Services instead of referring seniors to the Marin Access telephone number. Include the “Marin Senior Transportation Options” section of this Grand Jury report.**

Response: This recommendation has been implemented.