**Before You Clean**

Before performing carpet cleaning operations, here are some BMPs to follow to ensure that you are protecting our waterways:

1. **Become a BASMAA certified mobile cleaner:** Acquire the online training from the Bay Area Stormwater Management Agencies Association (BASMAA) for mobile surface cleaning. This program will train you on how to clean different surface areas in an environmentally acceptable way. Get certified at www.basmaa.org.

2. **Acquire a Wastewater Permit:** Contact the local sanitary district or wastewater treatment facility and acquire any required permits to discharge your wash water. Also, obtain permission to discharge to the property owner’s sanitary sewer plumbing.

3. **Use “Dry Cleanup” first:** Vacuum debris off carpets.

4. **Collect wash water:** Cover the storm drains to keep wash water from entering—and divert wash water to the sanitary sewer system if permitted to do so. Small amounts may be diverted to landscaped areas. if appropriate.

**Sanitary Districts and Wastewater Treatment Facilities in Marin**

- Almonte Sanitary District ..................... 388-8775
- Bolinas Co, Public Utility District ............ 868-1224
- Central Marin Sanitation Agency .............459-1455
- City of Belvedere ................................... 435-3838
- City of Mill Valley Public Works .............388-4033
- City of Sausalito .................................332-0240
- County Sewer Maintenance District ..........473-6524
- Murray Park-Kentfield, San Quentin Village
- Homestead Sanitary District #1 .................388-4796
- Las Gallinas Valley Sanitary District ..........472-1734
- Lucas Valley, Marinwood, Northgate, Portola Gardens, San Rafael Meadows, Santa Venetia, Terra Linda
- Novato Sanitary District ...........................892-1694
- Bahia, Bel Marin Keys, Hamilton, Ignacio, Novato
- North Marin Water District .....................897-4133
- Richardson Bay Sanitary District .............388-1345
- Del Mar Estates, Hawthorn Terrace, Strawberry
- Sanitary District #1 ..............................461-1122
- Fairfax, Greenbrae, Kentfield, Kent Woodlands, Larkspur, Ross, San Anselmo, Sleepy Hollow
- Sanitary District #2 ..............................927-5057
- Corte Madera
- Sanitary District # 5 ..............................435-1501
- Tiburon
- San Rafael Sanitary District ....................454-4001
- Sausalito-Marin City Sanitary District .........332-0244
- Seaforth ............................................454-8084
- Sewerage Agency of So Marin ..................388-2402
- Tamalpais Community Services Dist ...........388-6393
- Kay Park, Tam Valley, Tam Woods

**MCSTOPPPP** would like to thank the Contra Costa Clean Water Program for allowing us to modify their brochure

**Remember...**

**ONLY RAIN DOWN THE DRAIN**

Caring for our Creeks is like Caring for our Carpets!

After all—they both need to be kept clean!
WASH WATER DISPOSAL PRACTICES FOR:
CARPET CLEANERS

It is illegal to allow anything—other than rain water—to enter a storm drain!
In addition, carpet cleaners (and others) are prohibited from discharging any waste or wastewater into a sanitary sewer if it:
• has a pH lower than 5.0
• contains solid or viscous substances in amounts which obstruct flow in the sewers
• is flammable
• is a hazardous waste as defined by the State
• exceeds more than 500 gallons per site

How do Storm Drains and Sanitary Sewer Systems Differ?
In Marin, the storm drain system transports rainwater to local creeks, the bay, and to the ocean. This system was created to prevent flooding of homes and communities. All water and materials that enter the storm drain system flow to local creeks, etc. untreated. If you see an outdoor drain and are unsure of its use, assume it’s a storm drain and don’t discharge wash water into it.

The sanitary sewer is a plumbed system that transports water from homes and buildings to a wastewater treatment facility where dirty water and sewage is treated before being released back into the environment.

Do Wastewater Treatment Facilities Remove All Pollutants?
No! The treatment plants are designed to manage most organic materials—not toxic pollutants. Some pollutants—like motor oil and pesticides—pass right by the system and enter receiving waters (e.g., the Bay) without being treated. Pollutants can damage biological treatment processes.

Where Can You Dispose of Wash Water?
All carpet cleaners who generate wash water should perform cleaning operations based on established best management practices (BMPs). With permission from the sanitary district and the property owner, wash water from carpet cleaners can be discharged into a:
1. Floor, Utility or Mop Sink,
2. Toilet, or
3. Drain connected to the sanitary sewer system.

Never discharge wash water into streets, gutters, parking lots, storm drains, or in “manholes”.

Are Discharge Permits Necessary?
Carpet cleaners need to contact the local sanitary district (see back page) to assess whether or not a discharge permit is needed.

All wash water discharged to a sanitary system must:
• Meet the discharge requirements of the local sanitary sewer district or wastewater treatment facility.
• Certain cleaning products, such as spot removers, may contain toxic organic compounds and should be used very sparingly.
• Not contain hazardous materials.

Are “Nontoxic” and “Biodegradable” Products Safe to Use?
Cleaning products labeled “nontoxic” and “biodegradable” can still harm wildlife if they enter a storm drain system. Fish, for example, cannot distinguish between regular soap or biodegradable soap! But, in the sanitary sewer system, biodegradable products are preferred over toxic cleaners.

If you See Discharges to a Creek or Storm Drain, Call:
(Most cities and towns are open Monday—Thursday)

<table>
<thead>
<tr>
<th>City</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Belvedere</td>
<td>435-3838</td>
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<tr>
<td>County Unincorporated</td>
<td>473-6528</td>
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<tr>
<td>Corte Madera</td>
<td>927-5057</td>
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<tr>
<td>Fairfax</td>
<td>453-1584</td>
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<tr>
<td>Larkspur</td>
<td>927-5017</td>
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<tr>
<td>Mill Valley</td>
<td>388-4033</td>
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<tr>
<td>Novato</td>
<td>899-8246</td>
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<tr>
<td>Ross</td>
<td>453-1453 ext 163</td>
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<tr>
<td>San Anselmo</td>
<td>258-4600</td>
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<tr>
<td>San Rafael</td>
<td>485-3355</td>
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<tr>
<td>Sausalito</td>
<td>289-4100 ext 106</td>
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<tr>
<td>Tiburon</td>
<td>435-7399</td>
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After hours, report illegal discharges to the County Sheriff’s non-emergency hotline at 473-7233. Call 911 if the discharge poses an immediate threat.