Behavioral health resources and assistance for Western Health Advantage members are available through Human Affairs International of California (HAI-CA), a subsidiary of Magellan Health Services.

Benefits may include inpatient care, outpatient care, psychiatrist evaluation and office visits, and substance abuse treatment, as defined in your plan.

Magellan care managers are skilled mental health and substance abuse experts. They work as an advocate for you. Their purpose is to assess your situation and ensure that you or your eligible dependents receive the type of assistance or care required to help relieve your concern or resolve your problem in a timely way.

Magellan also offers no-cost behavioral health prevention programs for new moms and adults recovering from a medical event.

Look to Magellan’s extensive provider directory to help find the care you need.

Call 800.424.1778 or search Magellan’s provider directory at magellanassist.com to select a provider. When using the online search, choose “Register or Enter as a Guest” and enter our phone number [800.424.1778] for access.

Get 24/7 support from online health and wellness tools.

Magellan’s website offers a quick self-assessment to track treatment progress as well as life management and healthy living resources.

This information is a summary of the highlights of behavioral health coverage included in WHA plans. For complete benefit information, members can refer to the Combined Evidence of Coverage and Disclosure Form (EOC/DF) on the available at mywha.org; also available upon request.