

Ford Greene  
Mayor

Brian Colbert  
Vice Mayor



TOWN OF  
**SAN ANSELMO**  
EST. 1907

Steve Burdo  
Council Member

Alexis Fineman  
Council Member

John Wright  
Council Member

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July 28, 2020

The Honorable Judge Kelly V. Simmons  
Marin County Superior Court  
P.O. Box 4988  
San Rafael, CA 94913-4988

Dear Judge Simmons:

The Town of San Anselmo has received the Grand Jury Report "Cyberattacks: A Growing Threat to Marin Government" dated May 11, 2020. The Grand Jury has requested a response to Findings F3-F10 and Recommendations R4-R9. The report was reviewed and considered by the San Anselmo Town Council at the July 28, 2020 regular meeting. Enclosed please find the Town's response.

Should the members of the Grand Jury require any additional information, please contact Town Manager David Donery at [ddonery@townofsananselmo.org](mailto:ddonery@townofsananselmo.org).

Sincerely,

Ford Greene  
Mayor

Enclosure

Cc: Lucy Dilworth, Foreperson

RESPONSE TO GRAND JURY REPORT FORM

Report Title: Cyberattacks: A Growing Threat to Marin Government

Report Date: May 11, 2020

Response By: San Anselmo Town Council

Response Date: July 28, 2020

FINDINGS:

- We agree with the findings numbered F7 & F8
- We disagree wholly or partially with the findings numbered F3, F4, F5, F6, F9, F10

RECOMMENDATIONS:

- Recommendations numbered NA have been implemented.
- Recommendations numbered R4, R5, R6, R9 have not yet been implemented, but will be implemented in the future.
- Recommendations numbered NA has been partially implemented, and remaining parts will be implemented in the future.
- Recommendations numbered R7, R8 has been partially implemented, other parts will be implemented in the future, and parts require further analysis.
- Recommendations numbered NA will not be implemented because they are not warranted or are not reasonable.

Dated: \_\_\_\_\_

Signed: \_\_\_\_\_

Ford Greene, Mayor

RESPONSE OF THE TOWN OF SAN ANSELMO TO GRAND JURY REPORT "CYBERATTACKS: A GROWING THREAT TO MARIN GOVERNMENT"

FINDINGS AND RESPONSES

**F3. Transparency is lacking regarding cybersecurity because past breaches have not been publicly disclosed, and city and town councils have not facilitated public discussion of cybersecurity issues.**

Disagree. In the case of San Anselmo, the Town of San Anselmo has not experienced a security breach that would require public disclosure.

**F4. Most elected officials in Marin's cities and towns are not sufficiently engaged in ensuring robust cybersecurity policies and procedures are in place.**

Disagree. This is a general statement concerning most elected officials in Marin cities and towns. Some elected officials in Marin are sufficiently engaged and some are likely not in cybersecurity policies. The Town of San Anselmo will not comment on the findings asserting practices of other cities and towns.

For San Anselmo, our Council make policy and procedure decisions for cybersecurity. For example, at the last IT agreement renewal in 2017, Council approved installing monitoring agents on all the machines, as well as SNMP (Simple Network Management Protocol) monitoring for all networking devices on the network back-end. The agents are active 24/7 and provide Marin IT with critical information on the current state of devices (such as computers, laptops, iPads, etc, that have an active user profile in our system), so issues can be monitored, discovered, and dealt with remotely on the days that IT personnel are not on-site. Our Council also made the decision to utilize MIDAS and the expertise of a larger conglomerate for network protocols.

**F5. County and municipal officials and managers have been generally unaware of breaches that have occurred outside their own agencies in Marin and therefore have not felt the need to collaborate on measures to improve cybersecurity.**

Disagree partially. The Town of San Anselmo has not consistently been made aware of breaches outside of our agency. However, issues of cybersecurity have been discussed by the Marin Managers Association.

**F6. Municipalities have been lax in following FBI guidance that cybersecurity breaches be reported to federal law enforcement.**

Disagree. The Town of San Anselmo has not experienced a cybersecurity breach that would have been required to be report to federal law enforcement.

**F7. Marin's cities and towns have not made a concerted effort to standardize around a common set of best practices with respect to cybersecurity.**

Agree. The Town of San Anselmo agrees more can be done to share cybersecurity best practices. While the strategy and approach to cybersecurity in Marin cities and towns have not been standardized amongst all jurisdictions, most of the cities and towns utilizing the MIDAS network share the network security protocols in place for MIDAS and a number of cities and towns have relied on a common service provider to implement local network security solutions through Marin IT. The Town of San Anselmo will work with the most recently formed Marin