



FREQUENTLY ASKED QUESTIONS

- 1. Will I save on my utility bill by switching to these appliances?** Homeowners switching from propane to efficient electric appliances are most likely to see a decrease in their energy costs. Those switching from natural gas are not likely to see significant changes in their utility bills. Time of use, electricity rates, and type of appliance swapped all influence operating costs and will vary from project to project.
- 2. Can I apply for a rebate before the work is done in my home?** No. The rebate application requires before-and-after photos of the completed appliance replacement, finalized building permit, and contractor sign-off. Applications will only be accepted and processed once the project is complete.
- 3. Can I apply for multiple rebates for the same property?** Yes, multiple rebates can be issued for the same property, as long as the old appliance powered by natural gas or propane, and the new appliance meets program specification.
- 4. Can my rebate be paid to my contractor?** No. Rebates will be paid directly to the property owner.
- 5. Can I participate in this program if I am a renter?** While rebates will only be issued to the property owner, we encourage renters to share information about this program to their landlords.
- 6. Will eliminating natural gas from my home improve indoor air quality?** Yes. Burning natural gas creates emissions of unhealthy gases such as nitrogen dioxide (NO₂), carbon monoxide (CO), and formaldehyde (HCHO). Eliminating the source of these emissions will improve indoor air quality.
- 7. What if installing new electric appliances requires additional electric capacity at my home?** An additional rebate of \$500 is available for homes that require a service panel upgrade in order to accommodate the addition of electric appliances.
- 8. Can I get a rebate for upgrading my service panel only?** No. Rebates for service panel upgrades are only given in conjunction with an appliance replacement rebate, when the new appliance requires additional electrical service capacity in order to safely operate.

- 9. Are additional resources available to help me make my home more sustainable?** Yes. Visit the County of Marin's [Sustainability Programs for Residents](#) page for additional local programs you can benefit from.
- 10. Will I need building permits to replace my gas appliances?** Yes. An electrical permit is generally required for all projects that fall under this program. Replacing a hot water heater will also require a plumbing permit.
- 11. Will my pots and pans work on an induction cooktop?** Induction systems only work with iron cookware. The easiest way to determine if your cookware is right for induction cooking is to see if a magnet is attracted to it – if it is, it will work on an induction cooktop.
- 12. Will my Heat Pump Water Heater (HPWH) make noise?** HPWH are slightly louder than a refrigerator, producing 66 to 65 decibels, so noise should be considered when installing.

**If you have further questions, please call (415) 473-3609 or
email Energy@MarinCounty.org**