Attachment 13 - The extent to which the Project can demonstrate the range of on-site and off-site supportive services that will be provided to the target population, e.g., mental health services, substance use disorder services, primary health, employment, and other tenancy support services

This project will follow Housing First policies. Support services will be provided unconditionally and use of services will not be a condition of the program. Rather, supportive services will be encouraged, and will be responsive to individual needs. Homeward Bound leverages community resources to connect persons to mental health services, substance use disorder services, employment assistance, healthcare, mainstream benefits, and other support as needed to help them move to, and then stabilize in, housing. Ritter Center Health Center will provide referrals to primary care services and substance use services, including outpatient, inpatient, and detox.

As with other Homeward Bound programs that follow Housing First, there will be no rules or barriers relating to sobriety, good behavior, or justice system involvement; rather the approach will be to support the clients where they are at and their progress within the framework of obtaining stable housing. Onsite staffing will be available for these highly vulnerable residents and staff will be well trained in crisis and de-escalation techniques and best practices.

Homeward Bound will provide the lead on shelter services and will provide 24/7 staffing. Homeward Bound case managers will provide weekly counseling on housing search, employment assessments including preparation, job development, employment referrals and job coaching as needed.

Recreational and social activities will be provided to help to connect tenants to the broader community and generate a sense of human connection and social participation that has been missing for some.