

MARIN COUNTY HOMELESS COORDINATED ENTRY SYSTEM

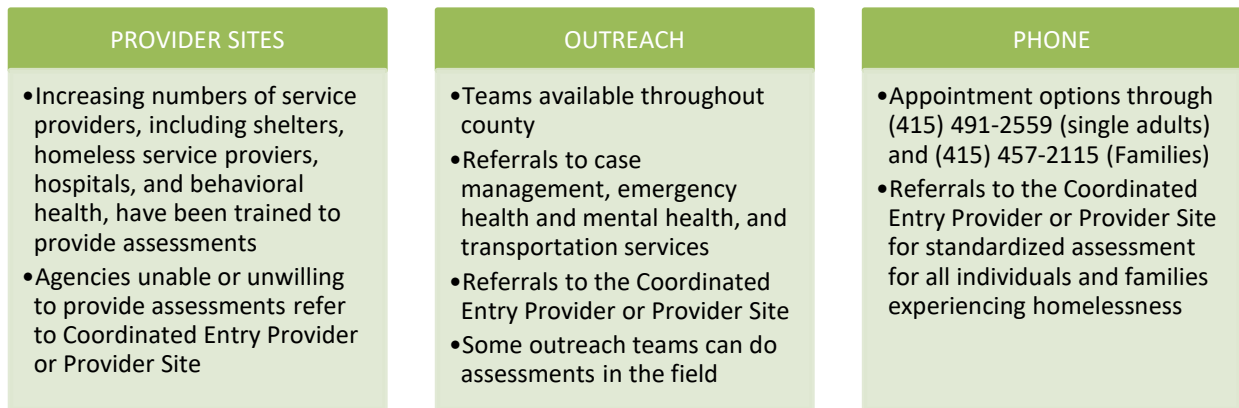
The Marin Homeless Continuum of Care (CoC) has launched a Coordinated Entry System (CES) to ensure that people experiencing homelessness (see “Who Can Use Coordinated Entry?” on following page) receive the best services to meet their housing and/or service needs. The CES multi-phase implementation process began in Fall 2017.

WHAT IS COORDINATED ENTRY?

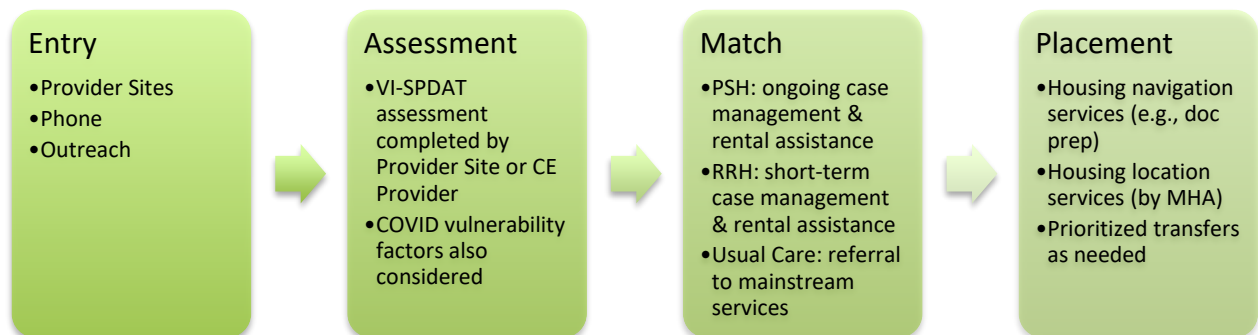
The purpose of a Coordinated Entry System is to ensure that all people experiencing homelessness have fair and equal access to resources. Participants are identified, assessed for, and connected to available housing and homeless services based on their needs. The system uses standardized tools and practices, incorporates a system-wide Housing First (no barriers to entry) approach, and, in an environment of scarce resources, coordinates housing support to prioritize those with the most severe needs.

WHAT’S NEW ABOUT THIS SYSTEM?

Instead of a first come, first served approach to homeless services, the Marin Coordinated Entry System offers three ways for people experiencing homelessness to access homeless housing and services:



After a participant has touched one of our entry points and received an assessment, our Coordinated Entry Provider, the Marin Housing Authority, in partnership with service providers across the county, will facilitate match and placement into available permanent housing options using a process to prioritize those with the greatest vulnerability.



* PSH: Permanent Supportive Housing

**RRH: Rapid Re-Housing

*** ESG Provider: Emergency Solutions Grant Provider of Rapid Re-housing

WHAT ARE THE BENEFITS OF COORDINATED ENTRY IN MARIN COUNTY?

- **Prioritizes limited resources** based on level of need (including COVID vulnerability, medical need, and length of time homeless).
- Assesses for all participating programs at one time, **eliminating the need for participants to contact multiple programs** individually.
- **Targets referrals** to available housing and services that best meet the needs of the participant to reduce wasted time and effort.
- **Communicates clearly** what housing and services are available in the community.
- Documents needs for different types of housing and services, facilitating ability to **advocate for more resources**.

WHO CAN USE COORDINATED ENTRY?

Our Coordinated Entry System is designed to serve individuals and families in Marin County who are experiencing homelessness including those who are:

- **Unsheltered** (e.g., living outside, in a car, on the streets, or in an encampment),
- **Sheltered** (e.g., in emergency shelter or transitional housing), or
- **Fleeing Domestic Violence** (persons fleeing DV are also encouraged to call Center for Domestic Peace Domestic Violence Hotline: 415.924.6616 (English) or 415.924.3456 (Spanish)).

Because of federal and state rules defining homelessness, Coordinated Entry housing resources are not available to people who are couchsurfing or living in overcrowded housing.

WHAT TYPES OF SERVICES CAN SOMEONE GET THROUGH COORDINATED ENTRY?

The full continuum of our homeless housing and services available through the Marin Coordinated Entry System include:

- **Emergency Shelter for Families:** Short-term, temporary place to stay
- **Rapid Re-Housing (RRH):** Time-limited rental assistance with case management
- **Permanent Supportive Housing (PSH):** Long-term housing assistance with services

I'M HOMELESS. HOW DO I GET HELP FROM COORDINATED ENTRY?

If you have been homeless for two weeks or longer, please call (415) 491-2559 (adults) or (415) 457-2115 (families with children).

If you have been homeless less than two weeks, please contact the St. Vincent de Paul helpdesk at (415) 454-0366 and leave a voicemail.

QUESTIONS?

Contact Health & Human Services Staff at HSHomelessness@marincounty.org