



COMMUNITY DEVELOPMENT AGENCY
ENVIRONMENTAL HEALTH SERVICES DIVISION

Marshall Wastewater Zone
Operation and Maintenance Update

DT: December 2, 2019
TO: Property Owners and Tenants
FROM: Lorene Jackson, Project Manager
(415) 473-7146
lajackson@marincounty.org

Greetings,

The recent extended power outage provides an opportunity to remind everyone what to do about wastewater service when the power goes out. Please read the enclosed instructions and keep it handy for quick reference.

Since we have no email address to alert you when there is a potential power outage, please register your phone number with Alert Marin Emergency Notification System to receive warnings that include power outages: <https://www.marinsheriff.org/services/emergency-services/alert-marin>. You can also check for updates on local power outages at pgepsps.com.

We want to thank our operation and maintenance contractor, Natural Systems Utilities, for all their efforts during last month's extended power outage. They kept a close eye on Marshall while maintaining dozens of their other effected facilities in Marin, Sonoma, and Napa counties. With advance notice, they were able to pump down the main tanks at the treatment facility before the power went off. They continued to monitor the system throughout the outage, responded to emergency calls, and deployed the mobile generator to several properties as needed.

Let me know if you had any problems or concerns during the recent power outage², this helps up refine our response.

Thanks for your vigilance.

NOTE: We need valid contact information to share important and timely updates about the Marshall Community Wastewater System. We also need to be able to reach you in case of an alarm at your property. Please let me know the best phone number and email addresses you want us to have on record. If you rent the property, please provide contact information of the property manager.