



NEWS ADVISORY

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For Immediate Release

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Need a Permit? Express and e-Permitting Available Now at the Marin County Community Development Agency (CDA)
New Lobby Hours and Permitting Process Upgrades to Ease Wait Times

In order to reduce wait times and increase customer satisfaction, a number of changes are being implemented at the planning and building permit counter in Suite 308 of the Civic Center's Administration Building. To help implement these changes, the new office hours are Mondays through Thursdays, 8am to 4pm.

The department is also now offering Express and e-Permitting to customers filing for certain building permit applications, which will result in same-day plan review for some types of small projects, and greater latitude in choosing Third-party or Overtime plan review as well as mail-in permit applications. Contractors and homeowners alike can now utilize the new Friday Drop-Off Box for smaller permit applications that require just a few plans, or those normally issued over-the-counter.

"Our goal is to improve customer success with the permitting process. Providing customers with more control and expanded choice in that process is a strategy that will help us achieve that goal," said Bill Kelley, Deputy Director of Building and Safety for CDA.

Online building inspection services are also available for contractors interested in speedy inspection responses through self-certification for certain types of inspections. Overtime or third-party inspection requests are also available for those seeking to have even greater control over inspection scheduling, subject to additional fees.

For more information on how to use these new and efficient permitting options, watch the [video on permit options](#) or visit www.marincounty.org/cda.

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