

Happy Anniversary

We congratulate these volunteers who celebrate their anniversaries this month and thank them for their ongoing involvement!

23 years	Carolyn Schwab , Researcher, California Room, Civic Center Library
20 years	Jim Allen , Tour Docent, Cultural Services; Peter Schmid , Senior Peer Counselor, Health and Human Services (HHS)
18 years	Olga Ballesteros , Senior Peer Counselor, HHS
16 years	Jane Slack , Library Aide, Stinson Beach Library
15 years	Donald Ames , Library Page, Novato Library
11 years	Joanne Elder , Administrative Assistant, Human Resources; Bobbie Kimball , Library Aide, Bolinas Library
10 years	Charlotte Urban , Library Beyond Walls Liaison, Novato Library
8 years	Bobbie Kettler , Tour Docent, Cultural Services and Tutor, Probation Department
7 years	Daniel Freeman , Marine Patrol, Sheriff's Office
6 years	Ann Brebner , Senior Peer Counselor, HHS; Rochelle Newman , Consumer Mediator, District Attorney's Office
5 years	Timothy McDonald , Shelver, Novato Library
3 years	Stephen Cook , Sylvia Jensvold , Betty Mattea , Elias Olson , Roberta Robinson , Thomas Robinson , and Reva Saper , Real DUI Court in Schools Trial Coordinators, Courts; Carla Fabbri , Teen Program Volunteer, Novato Library; Arline Mathieu , Shelver, Bolinas Library
2 years	Linda Witong , Investigator, Sheriff's Office
1 year	Russ Jacobs , Tutor, Novato Library; Sherry Rhodes , Tutor, South Novato Library



Volunteer Notes

Friendly Reminder: Update Your Record

If you are an active volunteer but have a month in which you don't serve any hours, we still need to know. In that case, enter ".001" for your time and the software system will record a zero. This lets us know that you continue to be an active volunteer. Thank you for reporting! Questions? Call us at 415-473-7407.

Sign up to be a craft vendor!

Civic Center volunteers and interns are welcome to sell their arts and crafts creations at the county's Employee Craft Fair on November 13. To apply and for details, e-mail AErola@marincounty.org.

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The Volunteer View

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Deborah Gregor brings warmth and customer service skills to volunteer office



Deborah Gregor

When most people think of volunteering, they may not imagine working in an office and ensuring that fellow volunteers' hours are properly counted. "It's kind of like a research project," Civic Center Volunteer **Deborah Gregor** said of her current assignment. After starting as a reception team member for the Human Resources Department's Career Development Day, Deborah began volunteering in the Civic Center Volunteers office as an administrative aide. She works on the "no-hours-reported" project, ensuring that volunteers have logged their hours. Every month, a few volunteers and student interns forget to report their hours, so Deborah calls and helps them record their contributions.

Her confidence and interpersonal skills allow her to find the information she is looking for while also touching the lives

of many. "Deborah's energy, smile, and kindness brighten the office, and her customer service skills are second to none," said her supervisor, CCV Volunteer Coordinator **Anne Starr**. "When Deborah phones volunteers and student interns, she collects the facts she needs and also takes time to express appreciation. Her skills enhance the accuracy of our records. We are grateful she is on the office team!" In addition to the project with CCV, Deborah recently became a volunteer usher for the Marin Center, a role she is enthusiastic about.

Deborah and her husband are Marin residents who love the outdoors, camping, and playing Frisbee with their Irish setter. Deborah also volunteers at the Marin Humane Society's behavior and training department, assisting with training classes for new dog owners. For eight years she has helped set up classrooms, checked in two-legged and four-legged students, and provided insight on how to succeed with a new companion. "The dogs are very easy to train," Deborah said with a smile. "It takes about two days for the dogs to get it. It's the people we are trying to teach. They can take about five or six weeks."

Deborah works at the YMCA as a lifeguard and swimming instructor, a job that harkens back to her first career as a scuba-diving instructor. Her student list included some famous names: Jerry Garcia of the Grateful Dead, former San Francisco Mayor Frank Jordan, and Pixar's John Lasseter. *By Robyn Organ*

Who's New & Welcome

Judy Ablove, English Tutor, Novato Library
Linda Albion, Mounted Patrol Team, Parks
Jesus Anguiano, Spanish Tutor, Novato Library
Frank Borsellino, Spanish and English Tutor, Novato Library
Shelley Champine, Spanish Tutor, Novato Library
Robin Croen, Landscape Architect Intern, Parks
Raphael Dunne, Parks Steward, Parks
Christine Ella, Maternal, Child and Adolescent Health Intern, Health and Human Services (HHS)
Benjamin Graff, Nutrition Wellness Health Education Intern, HHS
Melisa Hickman, Park Steward, Parks
Eleanor Lau, Proofreader, Human Resources

Chris Mullineaux, Student in Parks Intern, Parks
Patrick Murphy, Financial Abuse Specialist Team Volunteer, HHS
Tran Nguyen, Mental Health Intern, HHS
Anna Oliver-Steinberg, English Tutor, Novato Library
Luis Paredes, Spanish Tutor, Novato Library
Ani Pirinjian, Intern Steward, School of Environmental Leadership, Parks
Karisa Shine, Legal Support Intern, County Counsel and District Attorney
Peter Stonebraker, Spanish Tutor, Novato Library
Gregory Vincent, Information Technology Intern, Child Support Services
Rita Wengler, English Tutor, Novato Library

New Marin Center ushers*, Cultural Services:

Annemarie Ambuehl, Paula Bickel, Christine Cameron, Marti Cermak, Catherine Coverdale, William Coverdale, Sue Derana, Judy Dornbush, Elena Freeman, Deborah Gregor, Adora Gutierrez, William Gutierrez, Rene Gutierrez, Terry Hennessy, Joan Jamison, Gail Jarach, Eleanor Lau, Diane Marie, Ann McNall, Jayne McPherson, Mary O'Hara, Charles Parmelee, Kertice Poon, Joan Richardson, Sandy Schering, Lee Spiegel, Daina Vitols, Jackie Watson, and Gloria Wilcher *Usher group reflects completion of annual orientation and training.

Sarah Gerber-Kai assists Law Library patrons



Sarah Gerber-Kai

Sarah Gerber-Kai began her student internship at the Marin County Law Library with an interest in becoming a lawyer. She took the opportunity as a way to immerse herself in the field before committing to law school. At the

time, Sarah was looking for work and uncertain about what her future held. "The Law Library internship gave me direction and purpose when I otherwise felt that I didn't have any," she said.

Sarah's time as a student intern allowed her to complete an independent course in legal research; after the internship ended, Sarah continued to volunteer with the library. "I owe so much to the recently retired library director, **Sue Sharpley**," said Sarah. "She kept me encouraged. I'm convinced it was her recommendation that got me a job."

Currently working in special education, Sarah feels enriched by the quiet work in the Law Library. On Sunday afternoons, Sarah helps

update materials and accession new books or documents.

"The compassion Sarah shows to those we serve is an inspiration for us all," said her supervisor, Law Library Director **Jason Voelker**.

"The legal process can be stressful for those who find themselves in need of the services we provide, and Sarah's words and actions go a long way toward helping them."

Sarah has a BA in sociology from UC Davis, and is considering a graduate degree in social work or child and family counseling. In her spare time she enjoys writing essays and short stories, reading American literature, and learning the guitar and banjo. She lives in Petaluma, where she was born and raised.

By Cassidy Hersey

Shannon Moore assesses safety, eligibility for Marin seniors



Shannon Moore

Since April of 2013, **Shannon Moore** has been volunteering as part of Marin County's Meals on Wheels program, helping to make safety and eligibility assessments for homebound clients. With a degree in health education, Shannon is a natural fit with the program, which is run through Health and Human Services (HHS) Division of Aging and Adult Services. "I really like working with older clients and making sure they are getting what they need. My work is very satisfying and I enjoy working with the great staff in the Marin program," said Shannon.

"Shannon is friendly, efficient, dedicated, and a much valued asset to the program," said her supervisor, **Julie Daniel**. "Shannon's work performing home visitation assessments to verify client safety, confirm continued eligibility, and update client information for our database is critical to the success of the Meals on Wheels program."

Shannon's commitment to those around her extends beyond her work with HHS. In 2005, when Shannon was 22, she lost both her kidneys to an autoimmune disease and has had two transplants. She received great family support from her mother and stepfather in Petaluma. Afterwards, Shannon began to volunteer for 15 hours a month for the Pacific Renal Network, a nonprofit with a 16-member patient leadership team that provides heart-healthy education and information for dialysis patients. All members of the team are former dialysis patients. "We also work through an information hub with dialysis units to make sure that high standards are being met," said Shannon.

By Shirley Trimble

Marin Center ushers celebrate milestones

Some 160 volunteer ushers help support concerts, theatrical performances, trade shows, film festivals, and more at the Marin Center. Their dedication to these events may go almost unnoticed as the volunteers allow the musicians, performers, and exhibitors to take center stage.

"Our ushers are key to our operations. They take your tickets, help you locate your seats, hand you the program, and are trained in case of emergency," said Senior Events Coordinator **Christian Gutt**. "I appreciate every single usher who takes time to help us provide the best customer service possible."

The volunteers listed at right are celebrating five-year-increment anniversaries and yearly anniversaries above 20 years of service.

Congratulations to the Marin Center volunteer ushers for their outstanding dedication and service!

By Nick Yanchunis

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| 32 years | Nancy Douglass |
| 27 years | Cecilia Kudlick |
| 23 years | Wanda Hosford |
| 22 years | Elisabeth Sommer |
| 21 years | Earline Barron |
| 20 years | B. J. Hauge |
| 15 years | Irene Romsos, Virginia Vanoni |
| 10 years | Beverly Antenucci, Roxanne Brown, Nadine Carne, Tony Crivello, Sue Crivello, Nancy Jones, Frank McGovern, Zerene Soans, Connie Tellep |
| 5 years | Connie Algeo, Marilyn Bookbinder, Pat Finnegan, Kathy Flynn, Kay Gross, Alan Hersh, Shalene Hersh, Marge Jackson, Joanne Lee, Burt Levy, Terry Morse, Barbara Reitebach, Roselyn Rich Smith, Christine Sansom, Rita Swenson, Leslie Wallach |